info@euroausili.it
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Euro Ausili s.r.l. places the customer at the center of all its activities. Our primary goal is to deliver solutions perfectly tailored to their needs, thanks to a team of qualified professionals. We operate through planned, transparent, and constantly monitored processes, with the aim of ensuring the continuous improvement of our products and services.

In particular, the Management with this document defines the commitments regarding:

- Customer loyalty: Management undertakes to pursue and achieve customer satisfaction, also through a continuous and timely exchange of communications and information, which, when not linked to current legislation, are a guide for the improvement of products and to increase customer satisfaction;
- The procurement process: Management undertakes to improve the supply monitoring and control system, starting with a careful selection of raw material and service suppliers;
- Training: Management undertakes to assess the training needs and skills of each human resource, in order to activate and encourage traditional and self-training training activities, thus ensuring the professional and motivational development of internal staff;
- Internal Communication: Management undertakes to make internal staff understand the principles and practical implications of the quality system implemented in accordance with the UNI EN ISO 13485 and 9001 standards, to encourage and encourage internal meetings, all to ensure that the Quality Management System is "understood" in all its functions and opportunities for the pursuit of improvement objectives, set by the Management;
- Management is committed to creating a corporate environment that enables every individual to develop a sense of belonging to Euro Ausili and to grow their skills, regardless of any differences. Such differences shall never be penalized, but rather welcomed within the company in a spirit of equal opportunity.
- Quality objectives: Management undertakes to continuously monitor and, if necessary, to modify the objectives set in order to always keep the company's performance under control and guarantee the necessary resources;
- Production: Management undertakes to manage production efficiently by planning the processes, making the necessary resources available and monitoring the work of the employees.
- Design: the company is committed to continuously monitoring the design phases and providing staff with the input and resources necessary to create new products to offer to customers.
- Management is committed to providing medical devices that comply with Regulation (EU) 2017/745, as amended, and all applicable laws and regulations;
- Quality system certifications: Management undertakes to study, adopt, and maintain an efficient and effective Quality Management System, in accordance with UNI EN ISO 13485 and 9001.

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Sede principale: Via R. Cuttica, 43/45 – 20025 Legnano (MI)
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- Continuous improvement: Management is committed to developing targeted actions aimed at the continuous improvement of processes and services. By integrating and involving suppliers in these projects, the company pursues compliance with regulatory requirements and commercial expectations.
- Management is committed to monitoring the impact that Climate Change may have on business activities, given that it could limit the ability to achieve the objectives of Euro Ausili's Management System.

Management will carry out annual internal audits, to check and guarantee the maintenance of the Company Quality System and the regular progress of the planned improvement actions.

Legnano, 09/09/2026

Il Legale Rappresentante